FAQs – INCOMING STUDENTS

1. Can I carry on my mobility from my home country on distance learning mode?
   Yes you can, provided your sending institution agrees. The University of Pisa is currently offering all its courses on distance learning mode. In case you need further details on the classes you are attending, you can also arrange distance-meetings with your teachers. Although unpredictable being the time, we hope that the summer exams session will take place in presence. We warmly recommend you to plan with your teachers the exam session mode.

2. While attending my courses on distance learning mode, will my Erasmus grant be preserved?
   Yes, it will. The European Commission recently resolved that the Erasmus grants will be preserved even if students are attending their courses on distance learning mode (https://ec.europa.eu/programmes/erasmus-plus/resources/coronavirus-impact_en). Nonetheless, please contact your sending institution to know the exact procedure it requires.

3. While attending my courses on distance learning mode (as well in my home country), can I take the exams on distance mode? Are there specific procedures to follow? Are there further instructions you will provide for?
   Since the beginning of March, all educational activities are on distance mode, exams included. It is unpredictable, being the time, whether the summer exams session will regularly take place in presence. We warmly recommend you to plan with your teachers the exam session mode.

4. While attending my courses on distance learning mode in my home country and thus carrying on my mobility virtually, which mobility documents will I have? Will I have my certificate of arrival/departure?
   In case you are staying in your home country but still attending the University of Pisa courses, you are still performing your mobility, although on virtual mode. During this period is not foreseen an "End of Mobility" certificate nor a “Learning Agreement After the Mobility” in case you are an Erasmus student. All final certificates will be provided for when you will effectively end your mobility. Nevertheless, in case you need it, we can provide you with a certification stating you are not staying in Pisa anymore. To this end, please forward all documents proving your journey back home (flight/train/ferry tickets).

5. In case I returned to my home country, and I am not attending the distance learning at the University of Pisa, which mobility documents will I have?
   In case you returned to your home country and you are not attending the University of Pisa courses on distance learning mode, it is like you interrupted your mobility. You will be then provided with an "End of Mobility" certificate that will include the educational activities you performed so far. If you are an Erasmus student, you will be provided with the “Learning Agreement After the Mobility”.

6. In case I interrupted my mobility, can I resume it on next academic year first semester?
   Yes you can, provided the University of Pisa and your sending institution agree. The final determination is anyway up to your sending institution, to which you should report.

7. In case I want to interrupt my mobility, which procedure should I follow?
   In case you want to interrupt your mobility, you should email your determination to:
   - erasmus.incoming@unipi.it if you are on Europe Erasmus + mobility KA 103
- programmi.internazionali@unipi.it if you are on extra-Europe Erasmus + mobility KA 107
- cooperations@unipi.it if you are on Double Degree mobility

In your communication, you should report: your name, surname, UNIPI student registration number (matricola), mobility department, interruption justification. Our relevant offices will contact you for further information on the necessary procedures.

8. **What if I lost my student booklet (libretto) or was not able to hand it back as your offices were already on lockdown?**
In case of loss, a Police report of dismay is usually required. Given the COVID-19 emergency, you can forward us via ordinary mail or email your self–declaration.